

# 495 Express Lanes: The Second Year



Opened November 2012, the 495 Express Lanes have completed two full years of operations and have changed the commute on the Capital Beltway. The 495 Express Lanes continue to provide the region's travelers with faster, more reliable trips, options for carpools and bus riders, and enhanced incident response.

## Express Lanes by the Numbers<sup>1</sup>

- Served more than **1.4 million** customers
- Seen travelers from **all 50 states**
- Nearly **20 million** trips on the lanes
- Nearly **127 million** miles traveled on the lanes



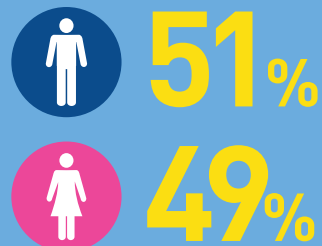
## Fast Facts<sup>1</sup>

- Toll price range: **\$0.25 to \$14.40**
- Average toll price since opening: **\$2.22**
- Average toll price Oct '13 to Sep '14: **\$2.63**
- **July 17, 2014** was the busiest day on the Express Lanes with **49,476 trips**

## Looking at 495 Express Lanes Customers<sup>2</sup>

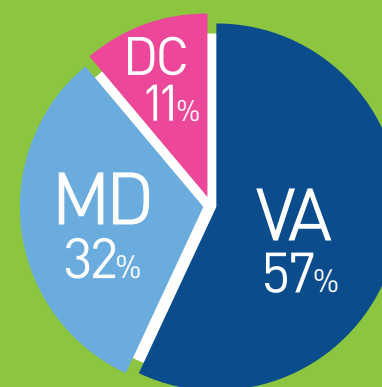


**8 in 10** customers say they plan to use the Express Lanes again



**61%** of Express Lanes customers are **younger than 45**

## Where D.C. Area Customers Live



Fairfax County	26%	VA
Prince William County	8%	
Arlington, Loudoun Counties	10%	
City of Alexandria, City of Fairfax	7%	
Other	6%	
Fairfax County	26%	MD
Prince George's County	11%	

## Top Reasons Customers Use the 495 Express Lanes



**72%** needed to reach a destination on time

**32%**

wanted a less stressful trip



**47%** congestion on the regular Beltway lanes



**29%**

interested in a reliable trip

## Where They're Going

**53%**

Commuting to/from work



**41%**

Visiting friends or family



**40%**

Going to appointments



## Customers' Favorite Things



The majority of Beltway drivers see the benefit of the Express Lanes to the region

Area drivers and especially Beltway drivers see the benefit of the Lanes offering:

- 92%** fewer slow-downs
- 91%** predictable travel times
- 88%** exits/entrances that circumvent surface-road traffic
- 87%** speed limit is 65 mph

1. All numbers are comprehensive since 11/17/12 and include data through 9/30/14 except for the maximum toll. The maximum toll was seen in October 2014.

2. Information from an online, quantitative survey conducted among Greater Washington, D.C.-area (Northern Virginia, Washington, D.C., Southern Maryland) drivers in May 2014.